

BHSF Call Center



BUSINESS SUPPORT AUTHORIZATION & APPOINTMENT REQUESTS (IMAGING ONLY):

Dade:

Authorizations@BaptistHealth.net

Fax: (786) 533 – 9924

Phone: (786) 573 – 6159

Broward:

BrowardAuthorization@BaptistHealth.net

Fax: (954) 837 – 1182

Phone: (786) 220 – 8794

Palm Beach:

DG-PalmBeachAuthorization@BaptistHealth.net

Fax: (561) 735 – 7069

Important Tips:

- Send the following documentation **all at once** when requesting assistance with obtaining authorization: prescription/order, patient demographics, and clinical documentation.
- **Remind patients they will be contacted within 48 hours with an appointment.**
- For authorization status: contact the authorization phone number above.

SCHEDULING ONLY **(no authorization)**

Fax services

Email: FaxServices@BaptistHealth.net

Phone: (786) 573 – 6150

Fax: (786) 533 – 9926

**authorization team will not process authorizations sent to this fax, please send request to auth fax*

Patient Scheduling Line

Dade: (786) 573 – 6000 | Broward: (954) 837 – 1000

Monroe: (305) 434 – 1588 | Palm Beach: (561) 374 – 5700

Physician Scheduling Line—Physician use only

Dade: (786) 573 – 6001 | Broward: (954) 837 – 1001 | Palm Beach: (561) 374 - 5701